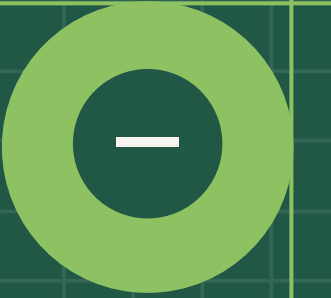


Employee Grievance Handling I

Questions & Answers

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Question #1

Employee grievance can lead to which of the following?

- A) Lower employee morale
- B) Absconding
- C) Both A and B
- D) None of the above

Question#2

Poor interpersonal relations are a major cause of employee grievance. True/False

Question#3

During employee grievance handling, confidentiality has to be maintained at all cost. True/False

Question#4

Which is a way to find out the cause of employee grievances?

- A) Direct observation
- B) 1 to 1 conversation
- C) Open door policy
- D) All of the above

Answer Key

1. C) both a and b
2. True
3. True
- 4.D) All of the above

